

Revers.io

The leading omnichannel platform for managing after-sales operations



Revers.io is the leading SaaS platform for managing **returns, repairs and after-sales services** in Europe.

Simplify the **after-sales experience** for your customers, employees and partners to increase satisfaction, **reduce costs** and lower your **environmental impact**.

OUR SOLUTIONS

- **Return** management
- **Repair** management
- **Second life** management

-70%
COST REDUCTION

TARGET BUSINESS FIELDS

- Mass distribution & Retail
- Home appliances & High tech
- Home Furnishings & Decor
- Gardening & DIY
- Luxury
- Sporting good
- Automotive
- B2B Manufacturers

-50%
PROCESSING
TIME

USERS

- Stores
- Customer service
- Back-office
- Logistics
- Technicians
- Quality control

800+
OPERATIONAL
PARTNERS
CONNECTED

KEY FEATURES

- Case management & tracking
- Business rules & workflows
- Logistic management
- Repair & spare parts
- BI & analytics
- Fraud management

OUR CUSTOMERS

Carrefour

Auchan | RETAIL

L'ARREDORE

E.Leclerc

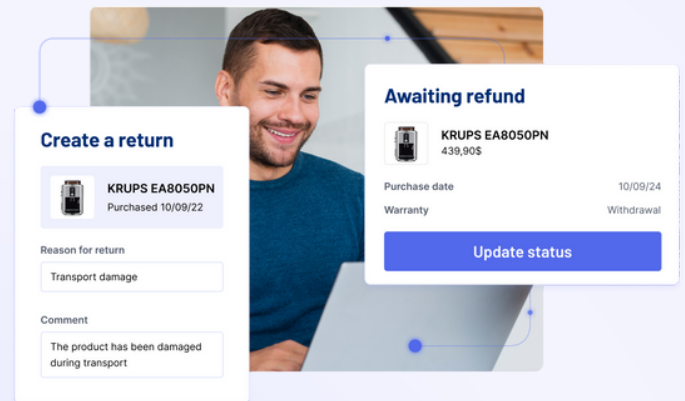
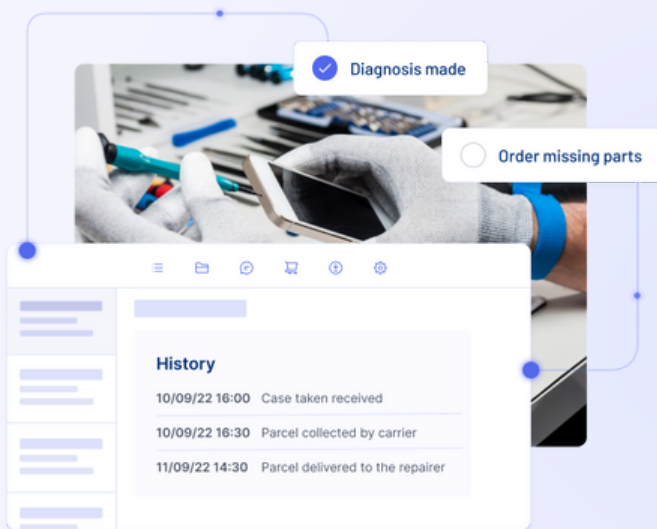
FNAC DARTY

MAISONS
DU MONDE

WWW.REVERS.IO

Enhance the after-sales experience of your customers

- Offer your customers **omnichannel** after-sales support
- Allow your customers to **create a case by themselves** from a portal integrated into your ecosystem (selfcare)
- Automate manual tasks so you can focus on what really matters: **customer satisfaction**.

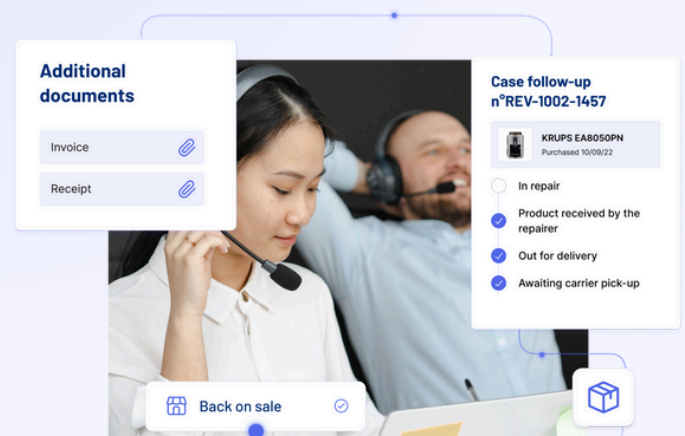


Achieve total traceability of your after-sales service

- Access a platform **connected to every player in the after-sales service chain**: customer, distributor, supplier, manufacturer, repairer, carrier and logistician
- Share information in real time thanks to integrations, and **achieve a 360° vision**
- Deliver fast, reliable answers to your customers, and **improve your resolution times**

Significantly reduce your after-sales expenses

- Offload your customer service thanks to **automation**
- Reduce your back-office workload by eliminating double data entry and **connecting your partners**
- Benefit from **immediate ROI** when setting up your after-sales service platform.



OUR TECH PARTNERS

